

PROGRAM UPDATES

Extended Call Center Hours

The Compass Call Center has extended its hours to make shopping for your upcoming procedures more convenient. You can now reach a Cost Adviser on the phone from 8:30AM-7:00PM Monday-Thursday. The Call Center will continue to be open from 8:30AM-5:00PM on Fridays and will be closed on the weekends.



Shop the SAME DAY for Lab Services

In order for you to get the most out of your program, Compass has made shopping for lab services quicker and easier. You no longer have to shop at least 24 hours in advance for your labs. Once you know you need lab services, simply call Compass or go online to find the nearest cost-effective lab. Once you do, you can immediately go for your labs.

It's that easy!

You still need to shop EACH TIME you need lab services and the shopping activity must occur BEFORE you have the procedure.

